

Takeover / Return of evaluation products

Shipping address:
Arrow ECS AG

RMA-No.:

Dornacher Straße 3
85622 Feldkirchen
Deutschland

Formblatt FB 8.3-5 Ausgabe 1.3.15

Please notice the following points:

1. Complete this form first. Send it by e-Mail to rma.ecs.de@arrow.com or by Fax to +49 89 93099-194. **We will send back the RMA-No. for you to use if approved.**
2. Once you've received it, please write this RMA-No legibly on the exterior shipping carton or use our sticker. **Please always use an exterior shipping carton** to protect the original packaging of the product. Products with damaged original packaging cannot be returned as new merchandise! **Important: Package, without RMA-No. will be sent back without opening!**
3. For products returned as defective, please double-check that you haven't made any mistakes in configuration! Any products that are returned as defective, but are actually in proper working order, will be sent back to you with a 100,- Euro processing fee.
4. For products returned as defective, please do not send along any accessories (e.g., manuals, cables). As a rule, these will not be returned by the manufacturer.
5. Modules must be listed separately: We assume no responsibility for lost or misplaced modules that were not listed on this form.
6. **Please reset all passwords before sending in the merchandise and delete all stored customer data!**

Attention: For Check Point Appliances only: please fill in MAC ADDRESS instead of Serial-No.!

Company:						Name:						Customer-No.:					
Phone:						Fax:						E-Mail:					
Prod.-No.:	Product Name:					Quantity:	Serial-No.:					IV-/ Delivery-No.:					Replacement:

The following declaration is necessary for the further processing and release of a RMA-No:

<input type="checkbox"/> Evaluation was successful	<input type="checkbox"/> CEV-
<input type="checkbox"/> Evaluation will be bought. Please contact our sales department.	
<input type="checkbox"/> Evaluation products will not be overtaken.	Expected date of purchase (please fill in):

<input type="checkbox"/> Evaluation was not successful	<input type="checkbox"/> CEV-
<input type="checkbox"/> Technical / commercial reasons (please fill in):	
<input type="checkbox"/> Customer decided for another product (please fill in):	

Arrow ECS AG

Vorstand:
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Paolo Invernizzi
Aufsichtsratsvorsitzender: Erik Nowak

Sitz München
Amtsgericht München, **HRB-Nr.:** 114 028
USt-IdNr.: DE129 317 589, **SteuerNr.:** 143/115/21579
ISO 9001 zertifiziert

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